# **IBA Group**

Addressing business challenges with IT solutions and accelerating enterprise digital transformation.

We deal with customers from different industries, so we understand the needs of each company.





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### **Our Company Today**

- 29 years in IT business
- \_2 2700+ IT professionals
- \_3 Offices in 14 countries, 12 development centers
  - 4 Partner of leading vendors
- \_5 Developer of proprietary solutions and products



### **Adequate Balance of Experience, Maturity and Innovation**

34% of employees joined the company in the last three years. Many of them are university graduates who finished IBA Group courses.

**29% of employees** have been with IBA Group for three to ten years. They have sufficient experience and are open to changes.

32% of employees have been already employed with the company for more than 10 years. Most of them launched their careers at IBA Group.

30% of our employees are women of various age and various professions.









### **Development Centers in 8 Countries**





For 29 years, distributed product development teams have been successfully working on international projects

#### 会会 (他) 2,000+ Projects Completed for Customers from 40+ Countries

### Europe

Austria England Belarus Belgium Bulgaria Hungary Germany Greece Georgia Denmark Ireland Iceland Spain Italy

Latvia Luxembourg Netherlands Poland Portugal Russia Romania Slovenia Ukraine Finland France Czech Republic Sweden

#### Asia

Israel India Jordan Kazakhstan **Kyrgyzstan** China Kuwait Saudi Arabia Turkmenistan Turkey Uzbekistan

#### America

Canada Mexico USA

### Africa and Oceania

New Zealand South Africa Nigeria Zimbabwe



### **Information Security of Processes**

IBA Group made arrangements for physical access control, logical access control, internal security control, data transfer protection and processing audit.

IBA Group and independent auditors conduct an annual security audit at all company facilities. The information security service of IBA Group continuously monitors the corporate enterprise network and checks the company's activities for compliance with regulations.







### **Quality & Compliance**

**DIN EN ISO 9001:2015** for research, design, development, production, integration, installation, customization, and maintenance of software and automated information systems.

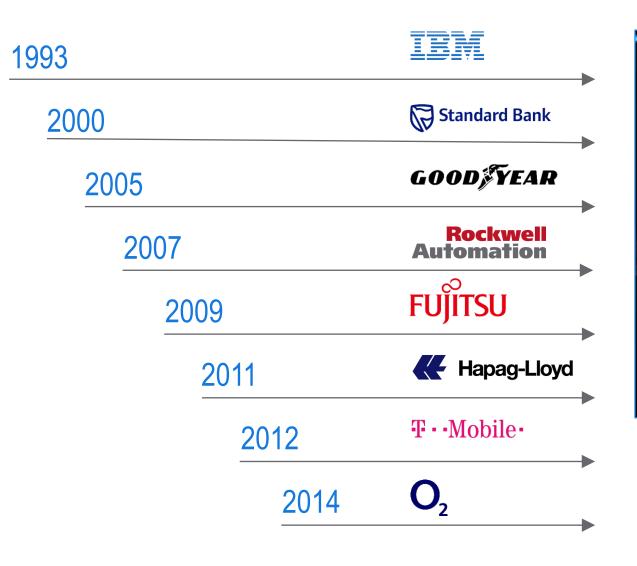
**ISO/IEC 27001:2016** for information security.







### **Long-Established Customers**







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### **Feedback from Our Customers**





"I have appreciated the partnership that we have had with IBA which for me started about 15 years ago. Your team has proven to be skilled and dedicated to our mutual success. Thank you!"

John Worthmann Business Area Manager, IBM USA

#### Rockwell Automation

"I am very impressed with IBA's ability to provide very good candidates within a few business days. Overall a very good and professional working relationship."

Jochen Le Large IT Director for the EMEA region, Rockwell Automation

# **K**Rocket.

"I want to extend my appreciation to the entire team for the tremendous efforts and focus on the critical areas of deliveries. The teamwork and the rallying around such essential business objectives was nothing less than impressive. Excellent job by all is very much appreciated."

Steve Fafard Product Manager, Rocket Software

### Hapag-Lloyd

"Thanks to IBA Group for the good and trustful collaboration in the last years."

Bastian Doelle IT Service Manager, Hapag-Lloyd



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### How We Work: Service Delivery Model and Methods

- Offshore model: the IBA Group team works in their offices, and the customer remotely manages the process.
- Onsite model: the IBA Group team travels to the customer and works in the customer's office.
- Hybrid model: several employees from the IBA Group team come to the customer's office, but the main part of the team works in the IBA Group offices.
- Offshore model with a customer project manager: the IBA Group team works in their offices together with a customer project manager who comes to the IBA Group office.



## We Address Business Challenges for Customers in Various Industries



#### **Business challenges addressed**

- Analytics (DWH, BI, CPM)
- Smart Enterprise (ERP)
- Information Security
- Marketing and Sales
- Asset Management (EAM)
- Procurement Management (SRM)
- Information Management (ECM, EIM)
- Master Data Management (MDM)
- Operations Management

#### Industries:

- Banking and Finance
- Information Technology
- Telecommunications
- Oil and Gas
- Power Generation
- Production
- Retail
- Transport and Logistics





IBA is authorized as a Reseller, Value Added Reseller, Service Provider, Support Provider, Developer/ISV, and Accredited Business Partner.

#### Where we can help

Analytics Automation Blockchain Cloud Internet of Things IT Infrastructure Mainframe Mobile Security Supply Chain

#### **IBM Technologies We Work with**

WebSphere InfoSphere Watson IBM Cloud Red Hat DB2 SPSS Cognos Hyperledger



900+

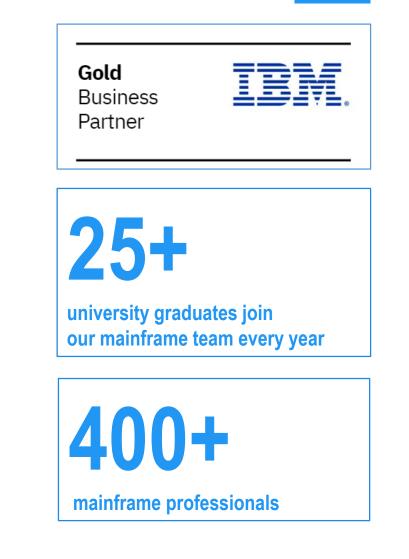
professionals working on ongoing IBM projects

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### Mainframe

Full Cycle: system installation, configuration, and administration
Remote and 24/7: production support and disaster recovery
Optimization: system, database, and application performance
Multiplatform: development of enterprise solutions
Integration: data, ETL, and warehousing
Transformation: green screen applications to web GUI
Product Development: mainframe tooling area
Deployment: SOA, BPM, and Cloud
Migration: business applications and databases

z/OS	BS2000/OSD
z/VM	Linux на z Systems





# We have more than 5,000 man-years of the overall experience in SAP solutions.





Areas We Can Assist in Enterprise Digital Core S/4HANA Enterprise Performance Customer Experience

Human Capital

Master Data

#### What We Can Do

S/4HANA migration & assessment S/4HANA development (ABAP & Fiori) Full cycle implementation & rollout Shared SAP support Solution integration



SAP<sup>®</sup> Recognized Expertise Oil and Gas

SAP<sup>®</sup> Recognized Expertise Travel and Transportation

SAP<sup>®</sup> Recognized Expertise

SAP<sup>®</sup> Recognized Expertise

SAP<sup>®</sup> Recognized Expertise SAP S/4HANA\*

SAP<sup>®</sup> Recognized Expertise

SAP<sup>®</sup> Recognized Expertise Real Estate Management

SAP<sup>®</sup> Recognized Expertise Data Management

SAP<sup>®</sup> Recognized Expertise Telecommunications



### **Business Intelligence**

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#### Focus Areas

Predictive & Prescriptive Analytics Data Warehousing, Data Integration Enterprise Performance Management



#### What Our Solutions Can Do

Spot business trends & patterns.

Predict likelihood of events, develop forecast models.

Visualize analytical results, produce consolidated financial reports.

Plan and forecast performance, manage business processes by KPIs.

Detect fraud.

200+

certificates in major BA, DWH, and EPM platforms

100 +

completed projects



### **RPA** — Robotic Process Automation

#### What we can do

Consult and assess project feasibility Develop solution architecture Create robots and activate ML algorithms Integrate and deploy smart RPA platform Train and Support your team Help set up your own center of excellence

#### How we do it

Select business process for automation Define user and business requirements Redesign and optimize business process Develop RPA workflows Hypercare for at least two weeks

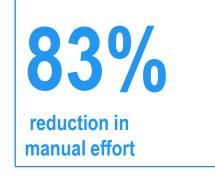




💔 WorkFusion









weeks to integrate a robot into your system

# • Easy RPA

We have developed our proprietary EasyRPA platform



All figures are based on IBA Group's sample of 100 RPA projects, 2016–2022

### **Internet of Things**

#### What We Can Do

Collect, transform, and load data from IoT devices. Visualize sensors, devices, and industrial equipment. Process and analyze data. Simulate hardware devices and sensors.

Create tools for IoT developers.







### **Our Solutions**



**IBA** AFC

**Digital Twins** 

r-Tube





#### What We Can Do

Develop solutions.

Customize your software for cloud.

Deploy applications in cloud.

Migrate corporate systems to cloud.

Provide cloud-based backup.



#### Where Else We Can Help

SAP HANA Cloud Platform Open Source Platforms





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We developed our own cloud platform ICDC Open Source Hybrid Cloud



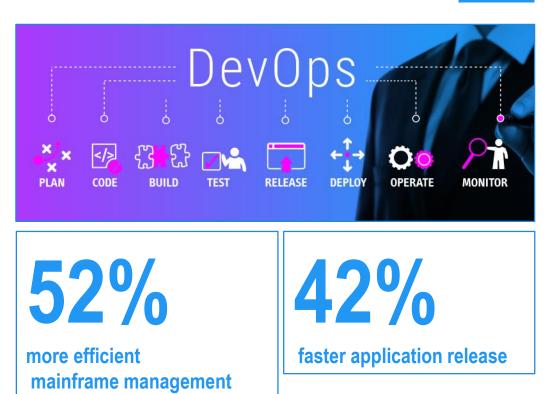
### **DevOps**

#### What We Can Do for You

Consulting End-to-End Development

#### How We Do This

Assess current environment Conduct onsite workshop Do value stream mapping Design pipeline toolkit Develop MVP Implement new features Scale pipeline Provide support 24/7



Source: The Business Value of the Connected Mainframe for Digital Transformation, IDC White Paper, December 2016





### **Custom Development**

#### What We Offer

Development of enterprise applications Mobile Application Development Web development

#### How We Do This

Analyze application requirements

Design architecture

Develop an application

Perform necessary testing

Deploy in the customer's IT infrastructure

Provide support



# 3\$ of 4\$

spent on online purchases are spent on mobile devices.



Source: Mobile commerce sales in 2022, Oberlo



### **Development of Proprietary Products**



1 Products

2 Hardware & Software Solutions

<u>3</u> Research & Development



### **Development of Proprietary Products**



**Goods Checker** is an ecosystem powered by neural networks and computer vision for automating merchandising processes: generating planograms, routes for merchandisers, comparing the actual layout with planograms and obtaining analytics. Visit website for more details

### tap **X** phone

**tapXphone** turns your NFC-enabled Smartphone into POS Terminal. Using a smartphone, companies accept payment for goods and services with proximity bank cards or other contactless payment devices: watches, bands and rings.

Visit website for more details

planogram compliance accuracy increased

**60%** to **90%** 

**Finalist of Transport Ticketing Awards in 2022** 



SAMSUNG

pay









### **Development of Proprietary Products**



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**ICDC Open Source Cloud Platform** is a cloud platform that allows deploying a public or private cloud on customer equipment. The deployed platform allows the customer to automate the management of computing resources and requests for the use of cloud services.

Platform services: Compute, Openshift, Storage, Disk, DevOps, Compliance, Artifactory, etc.

Visit website for more details



**EasyRPA** is an enterprise-wide platform for developing, maintaining and modifying robots. EasyRPA robots can support data extraction, data transfer and system integration, data conversion and verification, ERP and CRM access, data analysis and report generation. EasyRPA does not have a visual editor with flowcharts, so there are no restrictions on the development and modification of robots.

Visit website for more details

up to 5 automated processes without license fees





# Development of Hardware and Software Solutions

## **IBA** AVM

#### Automated Fleet Management System.

Designed for operational dispatching and control of passenger transport. The system also informs passengers about the estimated time of arrival of vehicles at stops.

## **IBA** AFC

#### Automated Fare Collection System.

Designed for fare collection, and control, sale and replenishment of electronic travel documents, sale of single-use tickets, as well as collection and analysis of statistical information on the operation of public transport.











### We Invest in Research & Development

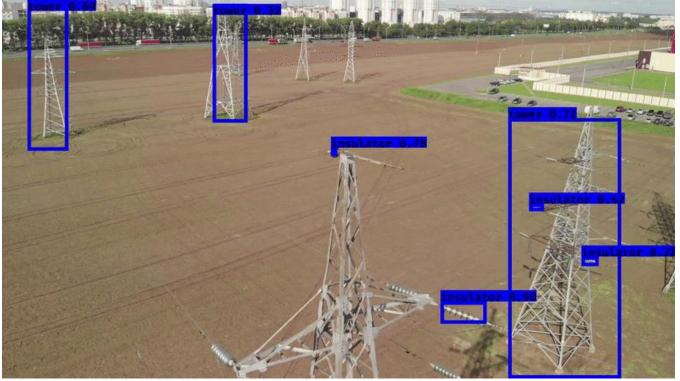


**Computer vision** helps to find defects in overhead power lines using computer vision and drones.

**Digital twins** for municipal and infrastructure facilities: railway terminal, port, container yard, buildings.

#### Chatbot for onboarding new employees.

Chatbot helps employees quickly accustom to a new workplace. The bot has a built-in AI module, so it will be able to tell about the company and answer typical questions from employees, even if they are asked in different wordings.



Computer vision identifies faults in power lines



### **Key Partners**







Advanced Business Partner Solution provider

Container platform specialist









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### **International Awards**





#### THE BEST OF THE GLOBAL OUTSOURCING 100

The Global Outsourcing 100 annually publishes a ranking of the leaders in the IT industry. Top 100 in 2022, 2021, 2020, 2018–2013, 2011, 2010, 2008, 2006.

#### **CEE BUSINESS SERVICES AWARDS**

CEE Business Services Awards is an annual competition for companies that provide services in Central and Eastern Europe.

#### **GLOBAL SERVICES 100**

Global services 100 is a ranking of service companies selected for their performance and leadership, customer quality and maturity, range and global presence of services. Top 100 in 2013–2010, 2007, 2006.



#### **#1 IT EUROPA'S AWARD**

European IT & Software Excellence Awards rewards best application solutions for business. Leader in various nominations in 2022, 2019, 2018, 2017, 2015, 2014, 2013.







# Let's Discuss Your Challenges



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**IBA** Group

